

PALMETTO FALLS WATER PARK

Opening Summer 2022

OPEN TO THE PUBLIC

**HAVE MORE FUN
THIS SUMMER!**

Purchase a Season Membership!

Civilians ONLY \$75

Don't want a season membership?

No Problem.

Purchase a Daily Pass!

DAILY ENTRANCE FEES:

\$17 PER PERSON*

*Background check is required for all guests 18 & older.

Background check will be conducted at the time of your purchase.

Enter through the Forest Drive Gate (Gate 2)

On the dates listed below, go to the Forest Drive Gate (Gate 2) 30 minutes before opening until 3 p.m. and our cashier will help you.

Palmetto Falls Hours of Operation

May 28: 11 a.m. - 6 p.m.

May 29-30: 12 - 5 p.m.

June 4 - August 7

Wednesdays & Thursdays: 12 - 5 p.m.

Fridays & Saturdays: 11 a.m. - 6 p.m.

Sundays

12 - 5 p.m.

Summer by the Numbers

SEASON PASS=
Only \$1.39

PER DAY

ALL DAY

UNLIMITED ACCESS



800' Lazy river

1 Loopty loop slide

2 Speed slides

1 Kiddie Pool

1 Family Pool

w/ dumping buckets

1 Lap Pool

1,977

square foot

spray park with lily pads, spray cannon, palm tree and assorted flowers

+ SNACK BAR



Mark Your Calendar for

Dog Days

at the Water Park

Aug. 13-14

FOR SOLDIERS

FOR FAMILIES

FOR RETIREES

FOR CIVILIANS

FREQUENTLY ASKED QUESTIONS

- 1. Can we bring pets?** No.
- 2. Can we bring outside food and drinks into park?** No, we sell our own concessions
- 3. Do you have a birthday package?** No, we do ask that you notify us of your birthday, and an exception to the no food policy will be made for "A" cake or cupcakes.
- 4. Do you give refunds?** No, Palmetto Falls has a no refund policy. Once you pay admission, you have agreed to not receive a refund. The only exceptions are military orders (PCS) which a partial refund will be given for season memberships, and non-affiliated civilians who purchase online and do not pass the background check for Fort Jackson. Refunds will NOT be given for inclement weather, or other unforeseen closings; only rain checks for another visit.
- 5. What is the policy on rain checks?** We give rain checks in the case of severe inclement weather resulting in the water park being closed temporarily (more than 2 hours) or for the day. No rain checks will be issued within the first 2 consecutive hours after a closing (predictions will not be made). If the storm clears and patrons return to the water and another delay occurs, the 2 hour clock starts over. In order to receive a rain check you must have your receipt for admission, which a supervisor will sign once two consecutive hours has elapsed. Rain checks cannot be exchanged for cash, and can be used anytime on a regular admission day for the previously purchased number of patrons.
- 6. What are the height requirements for slides?** The small slides located in the lagoon, require patrons to be 36 inches tall. The tower slides require patrons to be 48 inches tall. There are no exceptions to height, and children cannot be caught at the bottom of the slides. Other patrons must remain AT LEAST 6 feet away from the exit of the slide.
- 7. Can rafts or life jackets be worn/used on slides?** No, for two reasons. Our slides are not made (high walls) for patrons to be raised off the surface of the slide. Patrons could accidentally be thrown from the slide which could result in injury. The end of the slides are not shaped properly to accommodate the excess "raise" rafts and life jackets give to swimmers. The rush of water coming off the slide and the impact into the catch pool areas can cause users to be "thrown back" into or under the slide resulting in injuries. Also buckles, belts, etcetera on life jackets can cut grooves into the slides which could cut other patrons.
- 8. Where do we enter/exit the lazy river?** Patrons can ONLY enter and exit the lazy river at the front 0 depth entry, or at the stairs on the backside of the water park. A lifeguard is stationed at the 0 depth entry to assist patrons who may need assistance getting in and out of their tubes. Climbing/jumping in/out of the sides of the lazy river can result in injury (even to adults who can stand).
- 9. Do you have life jackets or can we bring our own?** We do have common use life jackets for you to use. Any flotation device used at the water park must be (and state on it) "US COAST GUARD APPROVED" on the device. Lifeguards will ask you to remove any other device from the facility (to be put in your vehicle). NO non-coast guard approved items are allowed in the park, including blow up rafts. Our inner tubes are industry-standard based rafts specifically for use in lazy rivers.
- 10. What is considered appropriate swim wear?** Any baseline swimsuit, excluding string bikinis, thongs, etc. Swimsuits must be family-appropriate and must properly cover the body. Denim, cotton shirts, and cotton shorts are not allowed to be worn in the water. Cotton fibers wash out in the water and clog our filtration system. Polyester, nylon, etcetera are fine for over shirts or shorts if you wish to wear them.
- 11. Why do we have to use an inner tube in the lazy river?** The concrete edges, propulsion systems, other patrons in tubes, and other objects can cause injury to patrons. The propulsion systems are strong enough to sweep an adult off his or her feet, and they are required to move the 300,000+ gallons of water around the lazy river.

ATTENTION

Have a Bad Weather Plan! Occasionally we are required to close the water park due to thunderstorms. PLEASE have a plan to pick up your child 13 and older you may have allowed to visit the water park alone, or with friends. Don't leave your child stranded because you can not get through the Fort Jackson Security after the water park closes.

FOR SOLDIERS

FOR FAMILIES

FOR RETIREES

FOR CIVILIANS