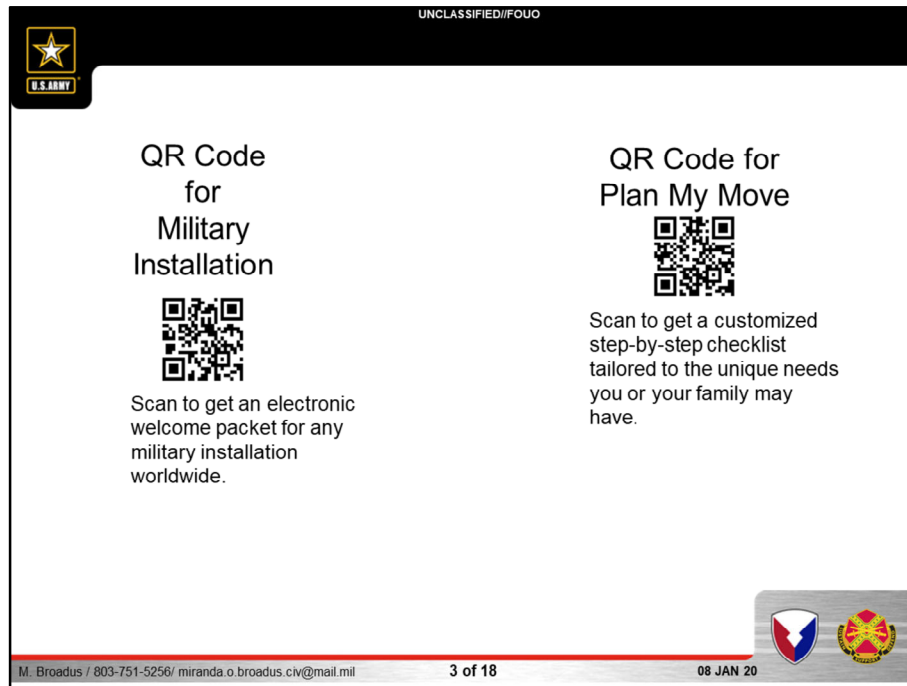






Welcome to Fort Jackson where the Motto is: **Victory Starts Here!**

The information provided in the presentation is for AD Soldiers but USAR and ARNG Soldiers can benefit by contacting their home unit.



**MILITARY INSTALLATION** - This is where you can access an electronic welcome packet for any military installation worldwide. Housing, childcare and other information about the local area are just some of the information that can be found in the electronic welcome packet.

**PLAN YOUR MOVE** - This is where you can access a customized step-by-step checklist tailored to the unique needs you or your Family may have.



# Who Are We?

- A community oriented, social service agency that equips people with the skills needed to face military life challenges today and tomorrow.
- We support Commanders in maintaining readiness by coordinating and/or delivering services that promote self-reliance, resiliency, and stability.
- Fort Jackson's central distribution point for information on installation and civilian community resources.

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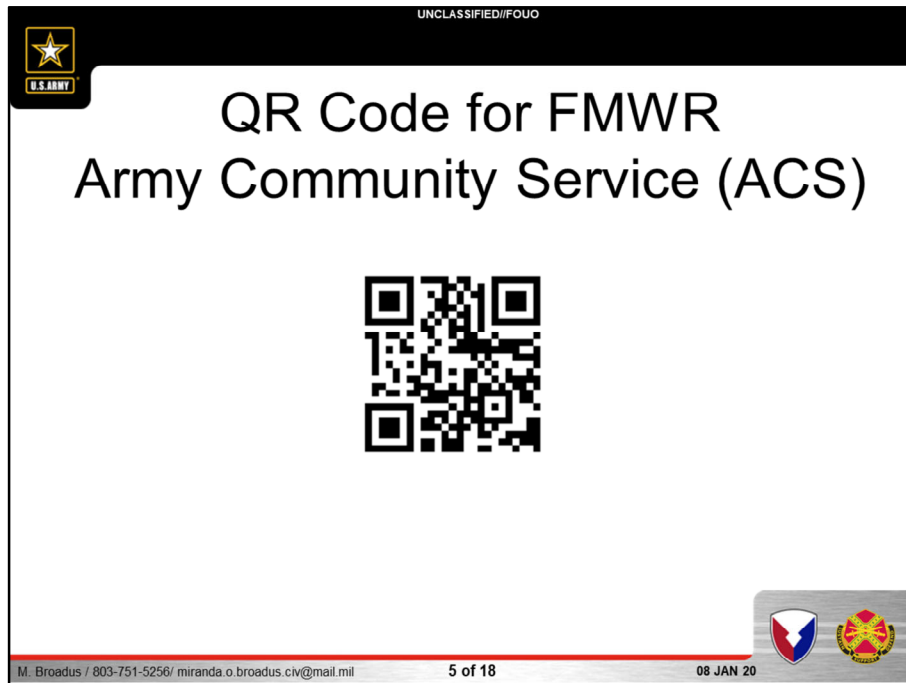
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Army Community Service (ACS) is a community resource center that provides information, referrals and resources designed to help Soldiers and their families thrive during their tour here.

What is important about ACS services? Our service provides an easy access to information and service within our community free of charge.




All ACS programs support Soldiers, civilian employees and Families in maintaining readiness by coordinating and delivering comprehensive, responsive services that promote self-reliance, resiliency and stability.

All military installations have a Family Support Center (names may vary, especially if on a Joint installation).


This is the QR Code for US Army FMWR ACS.

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## Army Community Service Programs

- Employment readiness (ERP)
- Exceptional family member program (EFMP)
- Family advocacy program (FAB)
- Financial readiness program (FRP) & Army Emergency Relief (AER)
- Information and referral services
- Relocation readiness program
- Survivor outreach program
- Volunteer program




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This is a list of programs and services offered by ACS to help you and your Family throughout your Military career. You can find these and other ACS programs on the ArmyMWR.com websites: [armymwr.com/program](http://armymwr.com/program)

Employment Readiness Program (ERP)  
Exceptional Family Members Program (EFMP)  
Family Advocacy Program (FAP)  
Financial Readiness Program (FRP) and Army Emergency Relief (AER)  
Information and Referral Service  
Relocation Readiness Program  
Survivor Outreach Service  
Volunteer Programs

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 **Employment Readiness**  
*"Where Career Success Begins"*

- Provide job search and resume assistance, classes/seminars on self-assessment and career exploration, interviewing techniques, dressing for success, searching for scholarship and more.
- My Career Advancement Account Helping Spouses Reach Career Goals


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If you have a spouse or Family member seeking employment, make sure he/she connect with ACS at your new installation. They can assist with resumes, jobs searches and scholarships for schools. This program will help with employment needs.

MyCAA is a workforce development program (through the Department of Defense (DoD) that provides up to \$4,000 of tuition assistance to eligible military spouses who need professional credentials to meet their career goals.

- Additional information or assistance can be obtained by contacting a career coach by calling Military OneSource at 800-342-9647.
- Spouses with an established account with My Career Advancement Account Scholarship may use the Message Box feature to receive information and assistance quickly.
- Coaches are available Monday through Friday, 7 a.m. to 10 p.m. ET; Saturday, 10 a.m. to 5 p.m. ET

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# Exceptional Family Member Program (EFMP)

Help with:

- Education
- Community support
- Awareness

Works close with:

- Installation's hospital
- Schools
- Housing




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The Exceptional Family Member Program or EFMP extends help in the form of education, community support, and awareness to those Soldiers who have family members with special needs. The program manager works closely with agencies like the installation's hospital, school programs, and housing to ensure that these family members identified needs are addressed within the community. Identifying special needs is essential in order to appropriately handle any issues before they get out of hand.



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## Family Advocacy Program (FAP)/ New Parent Support

FAP - Build strong healthy Families

- Prevention of domestic abuse, child abuse, and neglect

### New Parent Support

- Expecting a child
- Children up to 3 years of age
- Supportive services
- Classes
- Home visits




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FAP helps Soldiers and Families recognize and meet the unique challenges of military lifestyles. Service include seminars, workshops, counseling, and intervention to help strengthen the relationship of Army Families. They are also dedicated to the prevention of domestic abuse, child abuse, and neglect of Soldiers and their Families through offering education, prompt reporting, investigation, intervention, and treatment.


Within FAP is the New Parent Support Program that help build strong, healthy bonds with their infants and toddlers that may lay the foundation for their social and emotional development. The program offers support and guidance with military Families for Soldiers and Family members who are expecting a child have children up to 3 years of age. Through various supportive services, classes, and home visits, they help new parents learn to cope with everyday demands of parenthood, as well as stress, isolation, and post-deployments reunions.

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## Financial Readiness Program (FRP)

- Financial Counseling  
Financial Planning, Personal Financial Readiness (Budgeting/ Credit/ Debt Management/ Checking Account Maintenance)
- Seminars & Workshops  
(Credit Repair/ Retirement Planning/ Basics of Investing/Home & Car Buying)




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The Financial Readiness Program (FRP) offer classes in financial and consumer subjects, financial counseling, emergency financial assistance (grants and/or interest-free loans, emergency food assistance), and consumer advocacy.


The program offers confidential financial counseling on an individual and Family basis. Anything from putting together a budget to basic information on saving and investing. The team can work directly with you and assist you with reducing debt, building wealth, and being consumer savvy.

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## Army Emergency Relief (AER)


- Emergency Financial Assistance  
Army Emergency Relief (AER)
- Emergency Food Assistance Program




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This is the Army's own emergency financial assistance program which is dedicated to "Helping the Army Take Care of its Own". AER is available to Soldiers, active and retired, and their dependents when there is a valid need; i.e., an unforeseen financial emergency (ex: Food, rent, utilities, travel expenses, funeral expenses, automobile repairs, etc). Assistance can be in the form of a loan or grant and is based on a financial counseling interview. Loan is repaid @0% interest.



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 **Information & Referral (I & R)**



**Central distribution point for information on  
installation and civilian community resources**




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Information & Referral provides Soldiers and Families with timely, comprehensive information on both military and community resources that will assist in meeting basic needs and improve quality of life.

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## Relocation Readiness Program

- Help eliminate stressors/anxiety
- Newcomer Orientation
- Lending Closet
- Multi-Cultural Assistance
- Hearts Apart



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The Relocation Readiness program seeks to help eliminate the stressors and anxiety that a Soldier and his/her family may experience when PCSing.


All installations offer a Post Newcomer Orientation which will allow you and your Family to get better acquainted with your new installation days after arriving.

When you arrive at your new installation and you are waiting for your household goods to arrive, ACS have basic household items for you to borrow for up to 30 days to help you get settled. At a minimum, you'll find things like basic kitchenware, high chairs, irons, ironing boards, and baby items just to name a few.

The multi-cultural program for foreign born spouses include sharing on-post and off-post community information and assistance for ESL classes. Citizenship & Immigration assistance is also provided through the Relocation Readiness Program. They as a liaison when you are seeking guidance on the citizenship and residency application process.


Hearts Apart – provides support to Families separated from their sponsors services an unaccompanied restricted PCS tour or extended temporary duty assignment (TD&, this support group discusses stresses and concerns, and shares coping skills.

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# Survivor Outreach Services (SOS)

- Advocacy and linkage to local community resources for survivors of active duty deceased fallen Soldiers
- Information and Referral service, linking Family members to on and off-post programs and organizations.
- Assistance with financial planning, advice, money management, education and advocacy.



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The Survivor Outreach Service program was established to provide a continuous link to the Army Family to Families of our active duty fallen Soldiers. The SOS Coordinator provide expertise on local, state and federal benefits and works closely with the Casualty Assistance Officers in providing the surviving Active Duty Family with assistance in understanding and applying for their entitlements.




## Army Volunteer Program


- Recruitment, training and placement of volunteers
  - Volunteers include Soldiers, Family members, Youth, Veterans, and Army Civilians
  - All volunteers are afforded an opportunity to learn new skills or enhance existing skills to add to their resumes via volunteerism
- Recognition of volunteers
  - Annual and quarterly volunteer recognition by the Commanding General and Post Command Sergeant Major
- Liaison between Command Group and installation volunteers



The Volunteer Corp program seeks to promote and strengthen volunteerism by uniting community volunteer efforts, supporting professional management, enhancing volunteer career mobility, and establishing volunteer partnerships to support individual personal growth and life-long volunteer commitment. Volunteers include Soldiers, Family members, Youth, Veterans, and Army Civilians. Here on Fort Jackson, we serve as the recruiter and trainer of all volunteers as well as placing those volunteers with the various agencies. Fort Jackson recognizes volunteers for their dedicated service quarterly and annually during the Installation Awards Ceremony hosted by the Commanding General and the Post Command Sergeant. Lastly, the program manager serves as the liaison between the Command Group and the installation volunteers, addressing any issues or concerns that may arise on either side.

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 **Military OneSource**  
800-342-9647 or <https://www.militaryonesource.mil>



Everyday Issues

Relationships

Family Support

Deployment

Health and Wellness

Education and Schooling


Financial Matters

Relocation

MILITARY ONESOURCE 24/7

1-800-342-9647

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- Virtual ACS
- Information and Referral Agency (can assist with anything from A to Z).
- Counselors are available to answer any question you may have; big or small
- They speak over 150 languages
- 24/7 availability via 1800 number or website
- **Any documents that need to be translated you need to utilize Military OneSource, not the Legal Office**

If you have Soldiers or Family members who are geographically dispersed away from a military installation, have issues, concerns, or emergencies, they can contact Military OneSource (MOS) for assistance.







## QR Code for Military OneSource




**Military OneSource**; this QR code card provides information and assistance to all military families who are not located near a military base. This is an excellent resource for our USAR and ARNG Soldiers & their Family members. You can also retrieve information 24/7 using the 1-800-342-9647 or online, [www.militaryonesource.mil](http://www.militaryonesource.mil).

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# Questions?



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If you have any questions, please provide them to your DS and they will get them to ACS and we'll get an answer back to you.

Thank you for your time and attention and ACS is here if you need us. Congratulations and have a wonderful Fort Jackson Day!